

Item	1995	1996	1997	1998	1999
TO-BE % delivered within 3/5 days	51	75	100	100	100
AS-IS % delivered within 3/5 days	50	50	50	50	50
TO-BE minus AS-IS	1	25	50	50	50
Note: Based on a comparison of current (as-is) cycle time to a simulation of future (to-be) cycle time					

2000
100
50
50